

DUKE INSTITUTE OF STUDIES APPLICATION FORM

Level 1, 12-14 Huron Street, Takapuna 0622 Auckland, New Zealand Phone: +64 9 4880101 or +64 9 4880505

Website: www.duke.ac.nz Email: staff@duke.ac.nz or christine.lynch@duke.ac.nz

Duke Institute of Studies

1. PERSONAL DETAILS	Representative/Partner Organisation Details		
1. NAME, GENDER, DATE OF BIRTH AND NATIONALITY	Representative/Partner		
Please write your name EXACTLY AS IT APPEARS ON YOUR PASSPORT	Name of contact person		
Title Mr □ Ms □ Mrs □ Other □	Email Address		
Family Name/s	Telephone Number		
Middle Name/s	2. COURSE SELECTION		
Given Name/s	Course start date / /		
Preferred name	Course finish date / /		
Gender Male □ Female □	Course length 4 weeks □ 16 weeks □ 36 weeks □		
Date of Birth / / Current Age	8 weeks 20 weeks 48 weeks		
Country of Birth	12 weeks ☐ 24 weeks ☐ 52 weeks ☐		
Nationality	Other:		
Passport Number	Course name General English / Training Scheme		
2. CONTACT DETAILS	☐ IELTS Preparation		
Email Address	☐ High School Preparation (Young Learners)		
Home Country	Study & Activity Programme (contact for dates)		
Home Country Telephone Numbers	3. VISA INFORMATION		
Home: Country Code Phone Number	Do you already have a visa that will allow you to study at		
Mobile: Country Code Phone Number	DUKE Institute of Studies?		
New Zealand Address	Yes Type If you are already in New Zealand on a		
Number and Street	Student Visa, where are you studying?		
Suburb/Town	No ☐ What type of visa will you apply for?		
State Postcode	☐ Student Visa ☐ Extension to Student Visa —		
New Zealand Telephone Numbers	☐ Tourist Visa ☐ Working Holiday Visa		
Home:	Other		
Mobile:	4. INSURANCE		
3. National Student Number (NSN) For Administration Only	Do you need Duke Institute to arrange your insurance?		
	(This is compulsory) Yes □ No □		
	100 = 110		

5. MEDICAL INFORMATION	7. HOMESTAY ACCOMMODATION			
Do you have any allergies (including food allergies),				
have a medical condition or take any medication that DUKE (and your Homestay family) should know	Do you want to book DUKE Homestay Accommodation?			
about?	No ☐ Yes ☐ (Please complete the questions below)			
No ☐ Yes ☐ (Please provide details below)	Dates you would like to Move In and Move Out of Homestay:			
	Move in: / /			
	Move out: / /			
	Your English Language Level:			
	Beginner ☐ Elementary ☐ Intermediate ☐ Advanced* ☐			
	Do you smoke? No*□ Yes□			
6. AIRPORT SERVICE Do you want to book DUKE Airport Service?	Do you want to live in a home with pets? No ☐ Yes ☐			
No ☐ Yes ☐ (Please provide details below)	Do you want to live in a home with children? No Yes			
☐ Airport Pick-up	Do you need any special food (eg vegetarian)? No Yes			
	Details			
Arrival Flight Details (if known):	What languages do you speak?			
Date / /				
Time	How many meals do you prefer?			
Flight Number	2 meals Monday-Friday, 3 meals at the weekend			
	3 meals every day			
☐ Airport Drop-off	Please describe yourself and include something about your hobbies and interests that will help match you with a suitable			
Arrival Flight Details (if known):	Homestay family.			
Date / /				
Time				
Flight Number	* You may still be placed in a non-smoking home or in a home with pets			
8. DECLARATION AND PRIVACY STATEMENT Declaration				
 I declare that the information I have provided on this form is I have read and agree to the DUKE Enrolment Terms and C Cancellation/Suspension & Deferral/ Transfer and Homestay I accept the requirement to buy my first course book. I accept the homestay terms and conditions – as arranged to I/We the parents of the enrolled student above, give our per 	conditions as outlined in the Enrolment, Refund, policies available at www.duke.ac.nz by DIOS mission for the host family who are guardians of our child to			
sign the Public Trust Student Acknowledgement Form on our Please note these points:				
* Under the Code of Practice, the School is responsible for students under the age of 18 years if they are not living with their parents, or with a legal guardian as defined in New Zealand law. And have read and understood the				
students' Orientation Handbook and the school's Refund Policy (see the second page of this form). * Please supply on a separate sheet emergency contact details if they differ from the New Zealand address above.				
	Ciano ii iliey amer nom ilie New Zealana address above.			
Name (in English)				
Signature Date	e / /			
Signed by Student or Parent/Guardian (if student under Jan 2023	18)			

Fee Refund Policy

To apply for a refund, the student must submit a written Notice of Withdrawal to the Principal stating the reason for the request to withdraw. The Institute's refund policy complies with Ministry of Education policy and NZQA regulations.

1. Refund of Tuition Fees

a) Effective before the start date

Cancellations made in writing before the course start date will result in a full refund LESS 10% or \$500 whichever is the lesser. If a student's visa application is declined, the school will refund all tuition fees Less 10% or \$500 whichever is the lesser

b) Effective after the start date

For courses of 3 months or longer, students withdrawing within the first ten working days of the course must be refunded in full less a deduction for costs incurred by the PTE, up to a maximum of 25% of the fee total paid. Cancellations must be made in writing.

If a student's visa is declined, the school will refund all unused tuition fees LESS costs up to a maximum of 25% of the fee total paid.

We, the Duke Institute of Studies, will provide to the student details of the cost components for the purpose of working out the maximum deductible percentage.

In the event of a dispute over the cost component deducted, you can refer the matter to the International Education Appeal Authority.

Regardless of the course duration, any student who cancels their enrolment after the first ten working days of course commencement will not be entitled to a refund. (see compassionate grounds below).

A refund may be given after ten working days of course commencement on compassionate grounds at the sole discretion of the Principal. A 30% administration fee will be deducted from unused tuition fees.

2. Early withdrawal and refund requirement

Where a foreign student enrolled at a PTE on a course of study or training, that is less than three months' duration, withdraws from such a course, the following minimum refund entitlement will apply.

a) For courses of up to and including four weeks and six days:

Where a foreign student withdraws within the first two days of the course for which attendance of students at the PTE is required, the PTE may retain up to 50% of the full amount of any payments made by the student to the PTE in respect of the course; and must refund the balance to the student; unless

Two days constitutes the full amount of tuition paid for by the student, in which case the provider may retain 100% of the payment made in respect of the course.

b) For courses of five weeks or more but less than three months:

Where a foreign student withdraws within the first five days of the course for which attendance of students at the PTE is required, the PTE may retain up to 25% of the full amount of any payments made by the student to the PTE in respect of the course; and must refund the balance to the student. We remind PTEs that the eight-day period (that is, eight days from the first day of the course) still applies to course of three months or more.

3. Homestay cancellation or early withdrawal

Cancellation of homestay will result in a full refund LESS the homestay placement fee.

- a) If a student decides to withdraw early from their homestay, during the homestay period, they will receive a full refund of remaining homestay fees, provided two weeks' notice is given.
- Relocation by a student into another homestay is not subject to additional fees unless a complaint by the homestay provider is made in which case an additional homestay placement fee is payable.

Signature of Student:	Date:	1 1		
Parent/Guardian signature (for under 18's):		Date:	/	/